

CONDITIONS

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE
Ensure that any person selling or supplying alcoholic drink under the authority of a personal licence holder asks for a photo ID proof of age where they have reason to suspect that the individual may be under 25 years of age.
Adopt and comply with the British Beer and Pub Associations Guidelines on On-Trade Promotions.
Install CCTV equipment inside/outside the premises and ensure that it is maintained in working order.
Set CCTV equipment to record from the time that the premises open to the public until the premises close and all members of the public have left.
Ensure that any cameras covering the exterior of the premises are left to record for the duration of the tape and for a period not less than 24 hours a day.
Ensure that monitoring tapes are retained for at least twenty eight days and are produced to an authorised officer on demand.
Put up notices advising that CCTV has been installed on the premises so that they are clearly visible to the public within the licensed premises.
Be responsible for the disposal of waste on the frontage of the premises and make provision for the emptying of litter bins in the vicinity of the premises.
Ensure that escape routes and exits, including external exits, are maintained to ensure that they are not obstructed, in good order with non-slippery and even surfaces, free of trip hazards and clearly identified.
Ensure that all exit doors are easily openable and do not require the use of a key, card, code or similar means.
Ensure that all fire doors are maintained effectively self-closing and not held open other than by approved devices (for example, electromagnetic releases operated by smoke detectors).
Ensure that notices detailing the action to be taken in the event of fire or other emergencies, including how the fire brigade should be summoned, are prominently displayed and protected from damage and deterioration.
The fire brigade will be called at once to any outbreak of fire, however slight, and the details recorded in a Fire Log-book.
Ensure that when disabled people are present, adequate arrangements exist to enable their safe evacuation in the event of an emergency, and that patrons are made aware of these arrangements.
Ensure that adequate and appropriate supply of first aid equipment and materials is available on the premises.
Ensure that there is a valid public liability insurance in force and that a copy of the schedule is available for inspection by an authorised officer on request.
Not alter the premises in such a way as to make it impossible to comply with an existing licence condition, without first seeking a variation of the premises licence.
Ensure that public information notices about crime and disorder issues are displayed at the request of the Council or the local Constabulary. (e.g. Customer Code of Conduct)
Make sure that any request by an authorised officer of the Council in relation to reducing noise levels is complied with.
Display prominent, clear and legible notices at all exits requesting patrons to respect the needs of local residents and to leave the premises and the area quietly.
Ensure that offensive smells from the licensed premises are not permitted so as to cause a nuisance to nearby properties and the premises are properly vented.

<p>Ensure that receptacles for waste are emptied regularly to minimise nuisance smells.</p> <p>Provide adequate and suitable (lidded) receptacles to receive and store refuse from the premises/site.</p>
<p>Make sure that receptacles for refuse storage are maintained in a clean condition.</p>
<p>Make sure litter is regularly cleared from the vicinity of the premises.</p>
<p>CONDITIONS ATTACHED BY THE NOISE TEAM</p>
<p>The following hours recommended for licensable activities:</p> <p>16:00-00:00 (Sunday – Thursday) 16:00-02:00 (Friday – Saturday)</p>
<p>CONDITIONS ATTACHED BY THE LEICESTERSHIRE POLICE</p>
<p>The premises opening hours to the public: Monday to Wednesday from 4pm until midnight. Thursday from 4pm until 2:30am Friday & Saturday from 4pm until 3:30am. Sunday from 4pm until 2:30am.</p>
<p>The licence holder shall ensure the supply of alcohol ceases no later than thirty minutes prior to closing to the public.</p>
<p>The licence holder shall ensure recorded music ceases no later than thirty minutes prior to the closing to the public, when open after midnight.</p>
<p>Members of the public will not be permitted to remain on the premises between closing to the public and 8am.</p>
<p>The licence holder will ensure the primary use of the premises is as a shisha lounge, bar/café.</p>
<p>The licence holder will ensure a high-definition resolution, coloured CCTV system is installed, operational and recording whilst the premises is open to the public. The system must permit the identification of individuals in all lighting conditions. Cameras must cover all areas that the public have access to, including the entrance/exit and pavement area immediately outside the front of the premises.</p>
<p>The licence holder will ensure CCTV images are securely stored, display an accurate date/time stamp (BST/GMT) and retained for a minimum of 31 days.</p>
<p>A staff member who is conversant with the operation of the CCTV system must be on the premises when the premises is open to the public from 8pm until close to the public. This staff member must be able to show an officer from a responsible authority data/footage with minimum delay when requested.</p>
<p>The licence holder will ensure viewable CCTV images are provided in a downloadable format to an officer from a responsible authority within fourteen days of a request.</p>
<p>The licence holder will employ a minimum of one Security Industry Authority (SIA) front line door supervisors at the premises on Friday from 8pm until all customers have left the premises and a minimum of two Security Industry Authority (SIA) front line door supervisors on Saturday from 8pm until all customers have left the premises. They must remain on the premises during their deployment.</p>
<p>The licence holder will complete a monthly security review and if necessary and/or if directed in writing by Leicestershire Police Licensing Department, employ Security Industry Authority (SIA) front line door supervisors or additional Security Industry Authority (SIA) front line door supervisors at the premises.</p>
<p>The licence holder will ensure all Security Industry Authority (SIA) door supervisor(s) used at the premises record their full name, full SIA registration number and the dates/time deployed at the premises. A record must be kept on the premises for six months and made available for inspection to an officer from a responsible authority upon request.</p>
<p>The licence holder shall ensure that all Security Industry Authority (SIA) front line door supervisors or other persons engaged at the premises for the purpose of supervising or controlling queues or customers (paid or not) wear high visibility tabards and/or high visibility SIA badge armbands whilst on the duty and whilst the premises is open to public between 8pm and closing to the public.</p>
<p>The licence holder will promote and ensure that all front of house staff and Security</p>

<p>Industry Authority (SIA) door supervisors employed at the premises are trained in public safety campaigns such as "Ask for Angela" or other similar schemes. A record of training must be retained for at least twelve months, repeated every six months, kept on the premises and made available for inspection by an officer from a responsible authority upon request.</p>
<p>The licence holder will ensure a full fire risk assessment is completed, reviewed and implemented in line with Fire Safety legislation annually.</p>
<p>The licence holder will ensure safety checks are carried out daily before the premises opens to the public and all checks will be recorded, retained for six months and made available for inspection to an officer from a responsible authority without delay.</p>
<p>The licence holder shall ensure that the premises is a member of Leicester City Watch and possess an operational retail radio when open to the public from 8pm until close to the public.</p>
<p>The licence holder will ensure that at least one operational audio and visual body worn camera is deployed at the premises and worn by either a member of security or staff, whilst the premises is open to the public on Friday and Saturday from 9pm until close to the public.</p>
<p>The licence holder will ensure body worn camera footage in both an audio and visual format is retained for a minimum of 31 days and made available to an officer from a responsible authority within fourteen days of a request.</p>
<p>An incident and refusals log will be kept on the premises and retained for a period of 12 months from the date of the incident. The log will be made immediately available for inspection on request of an officer from a responsible authority. The incident log must be completed within 24 hours of the incident and record the following:</p> <ul style="list-style-type: none"> (a) All crimes reported to the premises. (b) Any ejections of patrons. (c) Any complaints received concerning crime, disorder and anti-social behaviour. (d) Any incidents of crime, disorder and anti-social behaviour associated to the premises. (e) Any faults in the CCTV system. (f) Any refusal of age restricted products.
<p>A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for twelve months and produced to an officer from a responsible authority upon request.</p>
<p>Children will not be permitted on the premises.</p>
<p>The licence holder shall take reasonable steps to prevent public nuisance being caused by customers outside the premises and display prominent notices requesting customers respect the needs of local residents and leave the area quietly.</p>
<p>The licence holder shall ensure no drinks supplied by the premises are taken out of the premises, unless within a specified authorised street café / pavement licenced area.</p>
<p>The licence holder shall ensure customers smoking outside the front of the premises are supervised.</p>
<p>The licence holder shall ensure live sports are not shown on television screens at the front of the premises, where passing members of the public could congregate / view.</p>
<p>CONDITIONS ATTACHED BY THE LICENSING ENFORCEMENT TEAM</p>
<p>A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for 12 months from the date of the incident and produced to an officer from a responsible authority upon request. SIA door staff will be employed after 23:00 when alcohol is being served. There will be one SIA trained door staff for the first 100 customers then an additional one after that. They will remain on site until the venue is closed. A log will be kept on site to record door staff details and the dates they were employed.</p>
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<p>The licence holder will ensure CCTV images are securely stored, display an accurate date/time stamp (BST/GMT) and retained for a minimum of 31 days.</p>
<p>The licence holder will ensure the premises CCTV is provided to an officer from a responsible authority in a downloadable and viewable format within fourteen days of being requested. CCTV footage will be provided to the relevant authorities within 24 hours of a request being made</p>
<p>The licence holder will ensure that there is always a member of staff trained and available to download images/ footage immediately or an agreed timescale if requested by the police or the Licensing Authority</p>
<p>The licence holder shall take reasonable steps to prevent public nuisance being caused by customers outside the premises by displaying prominent Quiet notices requesting customers respect the needs of local residents</p>
<p>The premises opening hours to the public:</p> <p>Monday to Wednesday from 16:00hrs until 00:00hrs Thursday from 16:00hrs until 02:30am Friday & Saturday from 16:00hrs until 3:30am. Sunday from 16:00hrs until 2:30am</p>
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There will be regular safety checks of areas such as toilets and entrances/exits and recorded in a logbook which will be kept on the premises and immediately available upon request from any authority officers

The licence holder will ensure that a full fire risk assessment will be conducted and reviewed and implemented in line with Fire Safety Legislation annually

The Licence is subject to Leicester City Council's Standard Conditions for Places of Public Entertainment, published on the Licensing Authority's website www.leicester.gov.uk/licensing